

IN THE CLAIMS:

Please amend the claims as follows:

1. (Cancelled)

2. (New) A method of providing multilingual support to a client computer across a computer network, comprising:

receiving a service request from a user over a computer network,

determining a language choice from the service request;

determining that the language choice can be supported by one of a local language module and an optional language module;

if the language choice can be supported by a local language module then using the local language module to interact with the user;

if the language choice can be supported by the optional language module then obtaining the optional language module and using the optional language module to interact with the user, wherein using the optional language module comprises extracting text strings from the optional language module, providing the extracted text strings as local variables to an interpreted-language program; and

fulfilling the service request and presenting the extracted text strings to the user.

3. (New) The method of claim 2, wherein the language choice is determined by a user selection of a language.

4. (New) The method of claim 2, wherein the language choice is determined from a prior session.

5. (New) The method of claim 4, wherein the language choice is determined from a prior session that complied with a similar service request.

6. (New) The method of claim 4, wherein the language choice is determined from a prior session with the user.

7. (New) The method of claim 4, wherein the language choice is determined from a current session.

8. (New) A computer-readable medium containing instructions which, when executed by a computer, providing multilingual support to a client computer across a computer network, by:

receiving a service request from a user over a computer network,

determining a language choice from the service request;

determining that the language choice can be supported by one of a local language module and an optional language module;

if the language choice can be supported by a local language module then using the local language module to interact with the user;

if the language choice can be supported by the optional language module then obtaining the optional language module and using the optional language module to interact with the user, wherein using the optional language module comprises extracting text strings from the optional language module, providing the extracted text strings as local variables to an interpreted-language program; and

fulfilling the service request and presenting the extracted text strings to the user.

9. (New) The computer-readable medium of claim 8, wherein the language choice is determined by a user selection of a language.

10. (New) The computer-readable medium of claim 8, wherein the language choice is determined from a prior session.

11. (New) The computer-readable medium of claim 10, wherein the language choice is determined from a prior session that complied with a similar service request.

12. (New) The computer-readable medium of claim 10, wherein the language choice is determined from a prior session with the user.

13. (New) The computer-readable medium of claim 10, wherein the language choice is determined from a current session.